

*Trustworthy*  
Cremation Guaranteed

*100 Years of  
First-Class Funeral Care*

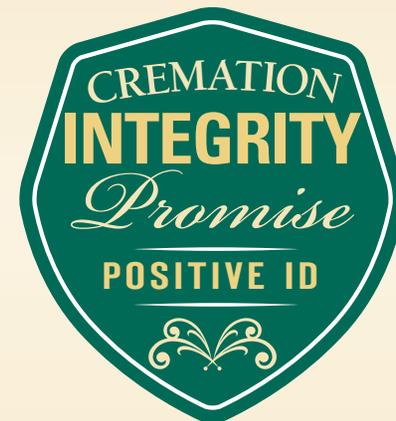


FUNERAL HOME & CREMATION SERVICES

*Experience a tradition of caring.*

2001 E Oakland Ave  
Johnson City  
**(423) 282-1521**  
*MorrisBaker.com*

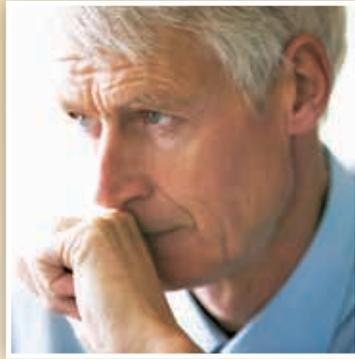
**8 STEPS TO**  
*Peace of Mind*



*MB*

Discover the ultimate peace of mind with Morris-Baker Funeral Home's Cremation Integrity Guarantee. As part of this guarantee, we promise to provide safe, secure and dignified cremation services for each and every family we serve.

During each cremation, our licensed professionals are required to follow a rigorous **8-Step Process**, and each step is thoroughly documented. If you have questions about any of the following steps, do not hesitate to ask us.



### **STEP 1: Immediate Identification**

As soon as your loved one arrives at our facility, we place an ID bracelet on them. This ensures that our staff can identify your loved one through every step of the cremation process.

### **STEP 2: Private Time to Say Goodbye**

We are committed to providing every family the opportunity for a proper goodbye. We believe this is a critical step in the healthy grieving process. We promise to provide you with a dignified and comfortable setting for your goodbye, and we will never rush you. During this private time, we ask you to witness the unique ID bracelet we have placed on your loved one. The ID bracelet is an extra step some providers don't take. We feel identity security is of the utmost importance and we would never skip this step. The information is documented, reviewed and your family will receive copies of the documents. This assures the integrity of the cremation process and gives you tangible data to check later for your assurance.



### **STEP 3: Documentation & Paperwork Review**

Our staff will take care of all the official paperwork and ensure that all permits, authorizations and other items have been properly documented. We will quickly obtain the signed death certificate and contact the county coroner to request the cremation authorization. Multiple members of our staff will review this paperwork to guarantee absolute accuracy.

### **STEP 4: Secure Transfer to the Crematory**

Once all of the paperwork has been completed, we will safely transfer your loved one to the crematory we co-own with other local funeral homes. Our staff member will check your loved one into the crematory, where they will receive a state-mandated tag. The

crematory staff will record the date, time and the name of the staff member in charge of your loved one's transfer. At this time, the crematory's licensed funeral director will meticulously review all of the paperwork and verify your loved one's identification bracelet before the cremation.

### **STEP 5: Verification & Security of Cremated Remains**

After the cremation is complete, the crematory funeral director will verify the personal identification number again. (Every time your loved one is moved, our professionals double check the original identification bracelet.) Our staff member will then place your loved one's cremated remains into the urn of your choice along with the stainless steel ID tag and file the cremation paperwork in our permanent records. For the ultimate security, our cremated remains storage area remains under surveillance 24 hours a day.

### **STEP 6: Safe Delivery to Your Family**

After the cremation, we will contact you and schedule a time and place for you to receive your loved one's cremated remains. We can deliver the urn to your home or you can receive it at the funeral home, where we will provide a dignified and comfortable setting for you.

### **STEP 7: Creating a Meaningful Tribute**

Our caring staff can help you create a meaningful tribute that reflects your loved one's unique life. Although many families are under the misconception that service options are limited with cremation, this is simply untrue. In fact, cremation opens the door to even more service possibilities than traditional burial. Whether you want to hold a visitation prior to the cremation, a traditional ceremony at your church or our funeral chapel, an intimate gathering or an upbeat life celebration with the help of our Certified Celebrant, we can handle all the details for you.

### **STEP 8: Exploring Final Disposition Options**

When it comes to the final disposition of your loved one's cremated remains, the sky is the limit. You may choose to keep your loved one's remains in an urn and display it in your home or you can commit the urn to a mausoleum or columbarium. On the other hand, you may choose to inter the urn in a family burial plot or place it in a special urn garden. You may also scatter the cremated remains in a place that was special to your love one, such as a mountaintop, a garden or the beach. Alternatively, you could have your loved one's cremated remains placed on an ocean reef, scattered from a plane, launched into space or turned into artwork or even a diamond. Whatever option you choose, we at Morris-Baker are here to assist you, every step of the way.

